Home Video Visits Pilot Backgrounder

About the Home Video Visits Pilot

The home video visits pilot enables physicians and patients to connect via secure video in non-traditional settings, easily and simply, making care more accessible than ever. Using OTNInvite, you can schedule a private and secure video visit with your patient anywhere in Ontario using an Internet-enabled computer, tablet or smartphone, from the location of your choice.

In addition to improving access and convenience for patients, home video visits can also drive important efficiencies for your practice. OTN will support you in your use of home video visits, and help you support your patients.

Clinical Use

Last year, OTN facilitated over 21,000 home video visits, with many physicians employing the service for follow-up appointments that may require face-to-face interaction with patients, without the need for hands-on examination or peripheral clinical devices. Our goal is to determine how OTNinvite can be used more widely to enhance physician practice and patient access to care. (Click here for the *Using eVisits to Enhance Your Practice* for more information on clinical applicability.)

Physician Compensation

Physicians have been able to bill for telemedicine services through OHIP for many years now, but this pilot adds a new dimension. Previously, both patient and provider had to be situated in Ontario at an OTN certified site such as a hospital, family health team or a mental health agency in order for the physician to bill OHIP. Now, select physicians will be able to bill the same codes (usual OHIP code plus the telemedicine premium) for the duration of the pilot phase when the patient is in the location of their choice (home, work, etc.) using their own personal device. (More detail on this is available here in Using eVisits to Enhance Your Practice.)

The extension of this pilot to 500 physicians, and its evaluation, will help inform how we can extend the reach of home video visits direct to the patient's location and personal device.

OTN is funded through the Ontario Ministry of Health and Long-Term Care.









